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Burns & McDonnell Earns Premier Award for Client Satisfaction for Seventh Year
Annual award from PSMJ Resources validates engineering and architecture firms' commitment to client experience

KANSAS CITY, Missouri — Burns & McDonnell has once again been named as a winner of the [Premier Award for Client Satisfaction by PSMJ Resources](#) (PSMJ). The 2018 award recognized 24 [engineering and architecture firms](#) that have performed exceptionally well in client communication, project delivery and cost-effective solutions. The 2018 award marks the seventh time that Burns & McDonnell has received the recognition. It is the only industry designation measuring firms' commitment to client experience.

This year's Premier Award was based on a survey of 300 firms in the United States and Canada, many with international offices, making this a truly global competition. The firms included architects, engineers, geo-scientists, environmental consultants, and others creating a diverse cross-section of professional services. The winners were chosen on the basis of a scoring system measuring the responses of clients and was administered through PSMJ's partnership with client experience experts at Client Savvy.

"This award has special meaning to us, because it speaks to our mission that fuels everything we do: to make our clients successful," says Ray Kowalik, chairman and CEO of Burns & McDonnell. "To receive an award for exemplary client service, based purely on feedback from our clients, is important validation that we are continuing to meet our mission."

Winners were selected based on both the quality of feedback received and the quantity of replies. Winners of the Premier Award received the highest scores on an independent survey designed to gauge performance on a number of key criteria of exceptional client service.

Premier Award winners will be honored Oct. 22-24 at THRIVE 2018, PSMJ's annual conference, held this year in San Diego.

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About Burns & McDonnell



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Burns & McDonnell is a family of companies made up of more than 6,000 engineers, architects, construction professionals, scientists, consultants and entrepreneurs with offices across the country and throughout the world. We strive to create amazing success for our clients and amazing careers for our employee-owners. Burns & McDonnell is 100 percent employee-owned and is proud to be on *Fortune's* 2018 list of 100 Best Companies to Work For. For more information, visit burnsmcd.com.